

**First Steps Parent/ Carer Survey 2019      12 replies**

**We would value your comments on the following. Please tick one of the columns or put your comments for the questions below. Thank you for your feedback.**

<b>A Unique Child</b>	<b>Strongly agree</b>	<b>Agree</b>	<b>Neither agree nor disagree</b>	<b>Disagree</b>	<b>Not Applicable</b>
1. The pre-school encourages my child to be healthy	8	4			
2. The pre-school is a safe and caring environment	8	3	1		
3. My child felt well supported, included and well informed when they started at pre-school	11		1		
4. The home visit was helpful	9	1	2		
<b>Enabling Environments</b>					
5. The Next Steps consultations were very helpful in helping me understand my child's Next Steps	7	1	2		2
6. The learning environment at pre-school helps my child to learn and develop	9	3			
<b>Learning and Development</b>					
7. I have made use of information about the EYFS	3	4	4		1
8. Journals and Learning Stories have been helpful in understanding how my child is getting on at First Steps	8	1	<b>1 1 (bold across here and next box)</b>	<b>1</b>	1
<b>Positive Relationships</b>					
9. I have a good relationship with my child's keyworker	11	1			
10. Staff are approachable and helpful	11	1			

11. I have confidence in the leadership and management of the pre-school	9	3			
<p>12. Have you used the pre-school website? Yes / No (only because if I need to know anything I just ask).</p> <p>Yes 5 No 7 I have only used this on the rare occasion, although most information is accessible on a phone not all links. Didn't realise there was one (new family)</p>					
<p>13. What information would you have liked to see in the parent brochure? Please use this space for comments.</p> <p>Not needed, staff answered any questions Updates, info on what the kids do.</p>					
<p>14. Did you attend any special events such as Sports Day etc Did you find it a valuable time and would you like to see other similar events?</p> <ul style="list-style-type: none"> <li>• Sports day and Nature walk – yes love these events</li> <li>• Yes really enjoyed these events; I love to come to preschool with her for activities</li> <li>• I have attended many events and have thoroughly enjoyed them as have my children, its lovely to see what the children get up to and I am grateful to all the staff who make this possible.</li> <li>• I have attended and enjoyed the special events preschool have put on during my child's time here.</li> <li>• Thoroughly enjoyed all events</li> <li>• We enjoy all events held at first steps, they are always well organised and have a wonderful atmosphere. (my child) has always enjoyed taking part in sports days and nativities.</li> <li>• Sports day and nature walk – yes. It is nice to see the children interact with each other.</li> <li>• It's lovely to see the children and parents coming together. The children seem to really enjoy these events.</li> <li>• Sports day, yes it was really lovely</li> </ul>					
<p>15. In what ways do you think parents/carers could be more involved in the pre-school? Please use the space below for comments.</p> <p>Vary days for craft mornings throughout the year to try and make them more accessible. Would be nice to have more of an update on what they do during their sessions Maybe a parent/child lunch together.</p>					

16. Are there any other ways we could help you to understand your child's progress through the EYFS?

If possible using tapestry, so you can see the activities they are doing each day.

No, I think the school offer enough guidance regarding this, although I think it would be helpful to have a copy of the age band descriptions with the transition reports so it is clearer in understanding why they might be considered in a certain band.

### Transition to primary school

Are there any ways you can suggest to improve the transition process for children starting school? Please write these below. This could include comments we could discuss with primary schools.

Primary school could offer a lunch time session to get an idea of what this would be like.

Do you have any suggestions for how to improve the survey eg. make the survey more accessible?

Name..... (Optional) If you would like us to contact you please tick here

### Other comment-

Would like to thank all staff at first steps for your continued support. First few months were a struggle, really appreciate all your help. I really appreciated the phone call updates.